Rapid Process Improvement Checklist

1. Ensure an Early Donor Referral Call Every Time
   - Clinical Triggers clearly visible in the ICU and ER
   - Ongoing nursing education regarding clinical triggers
   - Physician education regarding clinical triggers
   - Inclusion of clinical triggers in ICU and ER orientation materials
   - Consistent follow up and analysis on each late referral

2. Keep the Option for Donation Viable
   - Educate Physicians on the importance of preserving the patient’s donation opportunity
   - Appoint a physician champion to serve as a resource for other physicians and communication liaison to LifeCenter
   - Donation education included in physician orientation
   - Host case reviews on clinically challenging potential donor patients
   - Ensure physicians are well trained on declaration of brain death

3. Make Certain Families are Appropriately Supported & Approached
   - Implement team approach on every potential donor
   - Conduct time outs with LCNW prior to donation approach
   - Implement a system to ensure a multidisciplinary plan is made prior to each donation conversation
   - Targeted education for the hospital care team regarding separation of the grave prognosis and the donation conversation.
   - Inclusion of team approach best practices in orientation materials for ICU & ER
   - Process improvement review on any family approached where best practices were not followed

4. Regular Quality Review to Measure Improvement
   - Monthly review of Compliant Referral Rate
   - Monthly review of Conversion Rate
   - Review Effective Request Rate - after each request
   - Review Organs Transplanted per Donor - after each organ donor