

**OUR MISSION:**

**Working together to  
save lives through organ  
and tissue donation**



“It has an incredible amount  
of power, organ donation.”

Mark Delorme, Kalispell, MT, Double Lung Recipient



## Kevin O'Connor

**PRESIDENT & CHIEF  
EXECUTIVE OFFICER OF  
LIFECENTER NORTHWEST**

### MESSAGE FROM OUR CEO

As we enter a new year, and a new decade, we extend our deepest gratitude to the organ and tissue donors and their families who gave the gift of life and made 2019 a year of second chances for thousands of others. Thanks to the generosity and altruism of these donors and families, we were able to help save and heal more lives through donation and transplantation than ever before.

Over the past ten years, organ and tissue donation in our service area has increased dramatically. This continuous

growth in the number of lives saved over the past decade is the direct result of the exceptional work of our talented and dedicated staff, working hand in glove with the larger medical community, especially the transplant programs in Seattle and Spokane, and the donor hospitals throughout our large service area. We all share the same clear goal of helping others in need. The opportunity to make such a profound difference in the lives of so many people motivates us every day, but there is still much work to be done.

Currently, new metrics for organ procurement performance evaluation are being finalized, as part of a larger coordinated effort to generate unprecedented growth in organ donation and transplantation. Last summer, the U.S. Dept. of Health and Human Services set a bold national goal: to double the number of kidney transplants in the U.S. by 2030. We welcome and embrace the opportunity to contribute to this effort, and to continue to increase the supply of all organs for transplantation. Our resolve to continue to help more and more people is stronger than ever. Simply put, we will never stop working on improving our services, and our abilities, so that we can help save even more lives and serve even more families in the years ahead.

Onward and upward...

## Our Vision

**A future where no one dies on the organ transplant waiting list, high-quality tissue grafts are available to all in need, every donor and donor family is honored, and all employees are inspired and empowered to realize their highest potential in service of our mission.**

## Mission

**Working together to save lives through organ and tissue donation**

## Our Values

**Our values guide our behaviors, practices, and interactions with each other and with all of our stakeholders:**

**Integrity**

**Respect**

**Collaboration**

**Service**

**Courageous Leadership**

**LifeCenter Northwest** is one of 58 federally designated nonprofit Organ Procurement Organizations in the United States. LifeCenter works together with families, medical professionals, and communities in Alaska, Montana, North Idaho, and Washington to save and heal lives through organ and tissue donation.

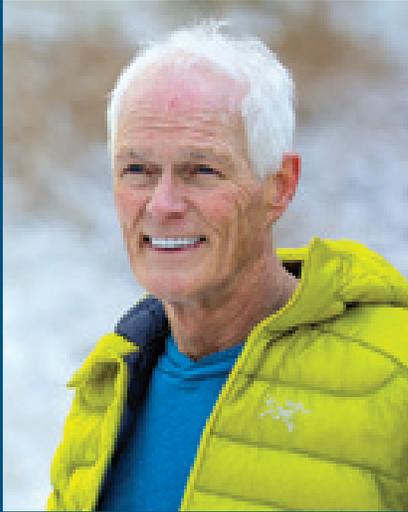
**SERVING ALASKA, MONTANA,  
NORTH IDAHO, AND WASHINGTON**

ON THE COVER:

# Mark Delorme

MONTANA DOUBLE LUNG RECIPIENT

University of Washington Medical Center



PHOTOS: Jeremie Hollman

Mark Delorme has been attracted to athletics all his life. From college football to martial arts, and long distance road biking to backcountry skiing — you name it, Mark has probably tried it. In 2009, doctors discovered some scarring in his lungs after Mark went in for a standard surgery preparation. Though the disease was slow to progress, by early 2017 he required oxygen full time and was approved for a lung transplant. He received his transplant that July and was determined to regain his active lifestyle. Just four months post-transplant, Mark was back on the slopes. Determined to give back, Mark and his wife have established a memorial scholarship in his donor's name for students interested in critical care nursing.

**“It has an incredible amount of power, organ donation. To anyone that has designated themselves as a potential organ donor, thank you!”**

## Organ Transplant Partners



## Tissue Partners



# Taking a Chance

Alaskan organ donor saves a life more than 4,000 miles away

## Adventurous Spirit



Chance Presmyk had a very adventurous spirit. Just days after his high school graduation, he hit the road, headed north from Nevada to Alaska to work in the commercial fishing industry. His dad, Brian, was an angler and Chance had been fishing since he could walk. He connected with nature and enjoyed spending time in the great outdoors camping,

snowboarding, and shooting. And so, at 18 years old, he set his sights on the Last Frontier.

Though his dad tried to convince him to fly to Alaska, Chance insisted that driving was the only way to fully experience the more than 3,000 mile journey. Along the way, he made planned stops to visit friends throughout the northwest and some not-so-planned stops, like fixing his brakes after they went out mid-drive. Never deterred, Chance limped his truck into the nearest town, took care of the issue and continued his journey. He truly lived up to his name, taking a chance at something new whenever he had the opportunity.

**“He lived life to the fullest, with no regrets,” says his father, Brian Presmyk. “If he saw something he wanted he just went for it. There just wasn’t anything he couldn’t do.”**



In addition to being adventurous, Chance was also incredibly generous, happily going out of his way to help someone in need.

“Whatever Chance could do to help somebody he would do. He’s just always been like that,” remembers Kimbur, Chance’s mother.

When receiving his learner’s driving permit at 15 years old, he registered to be an organ donor. He was proud of the little red heart on his new ID telling his mom, “If I’m gone, what am I going to do with them!?”

Unfortunately, that day came sooner than anyone ever could have imagined. In April 2019, Chance suffered a tragic accident that took his life.

## Taking a Chance

The Scientific Registry of Transplant Recipients defines heart, lungs, and livers traveling more than 500 miles as “hard to place.” A direct flight from Anchorage to the closest transplant center in Seattle is 1,444 miles.

After Chance’s accident, he was taken to Providence Alaska Medical Center. After it was discovered that the extent of his injuries were too severe for survival, he was assessed for organ donation. In addition to geographic challenges, Chance’s blood type narrowed the list of potential recipients even further. The LifeCenter Northwest organ recovery coordination team was able to place both kidneys, liver, and heart, but had difficulty finding a matching patient on the transplant waiting list for Chance’s lungs.



After exhausting options at most transplant centers on the west coast, they began to broaden their search.

“Our vision is a future where no one dies on the organ transplant waiting list,” says Dominic Adorno, Vice President, Clinical Operations at LifeCenter Northwest. “As an organ procurement organization (OPO), we need to be good stewards of the gifts from our donors and donor families and make sure that every donation opportunity is realized and every gift is maximized.”

Eventually, Chance’s lungs were accepted by the Duke Transplant Center. Duke is located in Raleigh, NC, more than 3,400 miles by air, which presented even more logistical challenges.

Lungs have an ischemic time, or time they can be outside of the body and still be viable for transplantation, of about 4-6 hours. A commercial flight between Raleigh, NC, to Anchorage, AK, can take well over 6 hours. Everyone involved knew that a successful outcome required close collaboration, communication, and commitment.

“There is an interdependence between the OPO, the donor hospital, and the transplant center,” Dominic says. “We’re in this together.”

As the doctors and nurses at Providence Alaska Medical Center kept Chance’s organs stabilized, they remained in close contact with the team from LifeCenter Northwest who worked onsite supporting Chance’s family and coordinating with the various transplant teams. Meanwhile, Duke worked with a contract surgeon out of the Bay Area who flew to Alaska to perform the recovery and chartered a flight to Anchorage to retrieve the lungs and deliver them to the transplant team waiting in North Carolina.

Because of dedication, cooperation, and a willingness to try, the lung transplant was a success. Today, a man in North Carolina can greet each day with a breath of

fresh air through Chance’s lungs. Though the process was complex, the individuals involved made the seemingly impossible possible — sort of like Chance driving 200 miles without brakes.

“Every year we are redefining what is possible. Really, we don’t know what’s possible until we try it,” Dominic says, “until we take a chance.”

## Living On

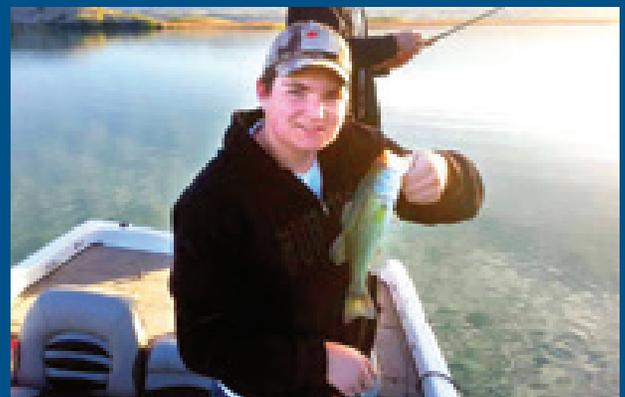
In the two years Chance worked in Alaska, his drive and work ethic earned him a promotion to skipper. His father, Brian, was planning to join him on his boat as a deckhand for the upcoming crab season. Though he never got the opportunity to captain his own boat, his adventurous and giving spirit lives on in the five lives he saved through organ donation.

**“He lived more in 20 years than most people do in a lifetime,” says his mom, Kimber Presmyk. “I think it’s incredible so many people were able to continue living because of Chance. My son’s organs are as badass as he was!”**

The gravity of Chance’s gift, however, expands far beyond just his immediate recipients. As far as we know, Chance’s lungs journey is one of the furthest distances an organ has been traveled for transplant without the assistance of a diffusion device. This case has the potential to truly broaden the horizon of possibility for both donation and transplantation programs.

“Everyone I’ve spoken to about this case is surprised. I think it not only shows what’s possible for our organization, but inspires anyone we have that conversation with,” Dominic says. “Chance has now given other people a chance.”

The ripple effect can already be felt. Since Chance’s case, another set of lungs has been transported from the LifeCenter Northwest service area and successfully transplanted at Duke.



# Community Relations & Donor Registry



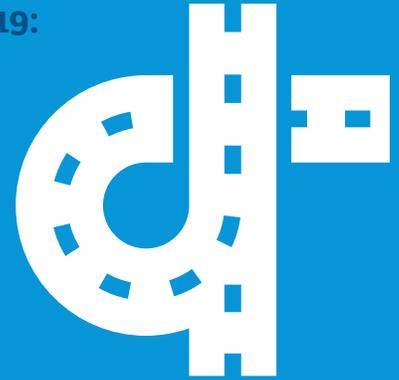
**LifeCenter Northwest manages the donor registries in both Montana and Washington**

**Donor Registrations in 2019:**

**WA: 206,342**

**MT: 28,496**

(99% of these registrations were through both the Washington Department of Licensing and the Montana Motor Vehicle Division)



**12,502**

Points of communication to donor families

**2,271**

Personal phone calls to donor families to provide resources and healing

**945**

Donor families served by our Aftercare team

**450**

Letters mailed between donor families and organ/tissue recipients

**700**

Donation Celebration attendees

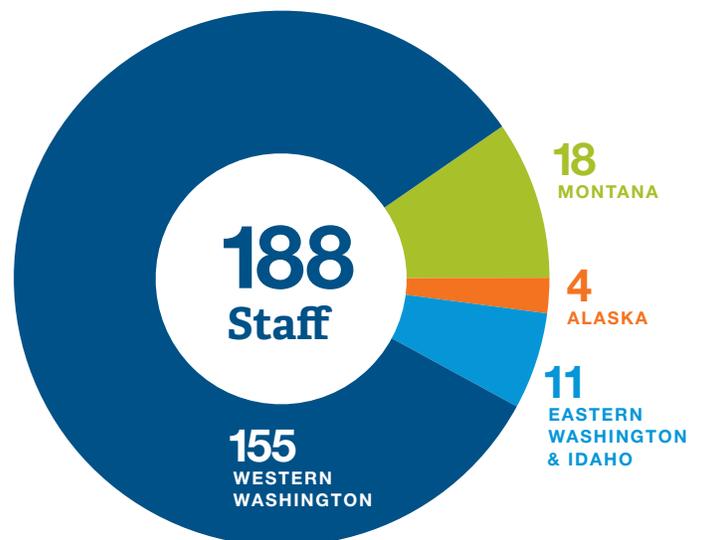
**192**

Attended the Governor's Gift of Life Award ceremonies in WA and MT

We sent organs to 28 states and Canada in 2019

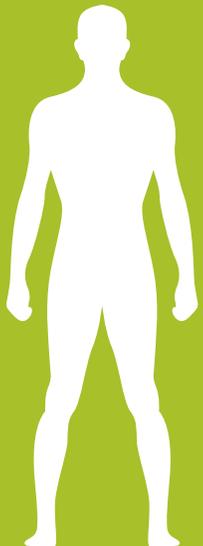


LifeCenter Northwest Team



*\*based on the number of staff and open positions as of Dec 2019.*

# Organ Donation



**303**  
**Total Organ Donors in 2019**  
 (HIGHEST IN OUR HISTORY)

**74** **Donation after Circulatory Death\***

**229** **Donation after Brain Death\***

\*There are two ways people die: when their heart stops (circulatory death) and when their brain dies (brain death). Both brain death and circulatory death are formal, legal definitions of death declared by hospital medical professionals and must be declared before donation is possible.

 **95** Hearts

 **127** Lungs  
 (HIGHEST IN OUR HISTORY)

 **205** Livers  
 (HIGHEST IN OUR HISTORY)

 **479** Kidneys  
 (HIGHEST IN OUR HISTORY)

 **16** Pancreata

 **2** Intestine

**924** **Total Organs Provided for Transplant**  
 More lives saved than ever before!

 **57%**  
**Organ Donation Rate**  
 The percentage of potential donors who become donors

 **66%**  
**Organ Authorization Rate**  
 The percentage of families or patients who authorize donation

# Tissue Donation

**586** **Total Tissue Donors**

**73,250**  
**Estimated Processed Tissue Grafts**



 **45%**  
**Tissue Donation Rate**

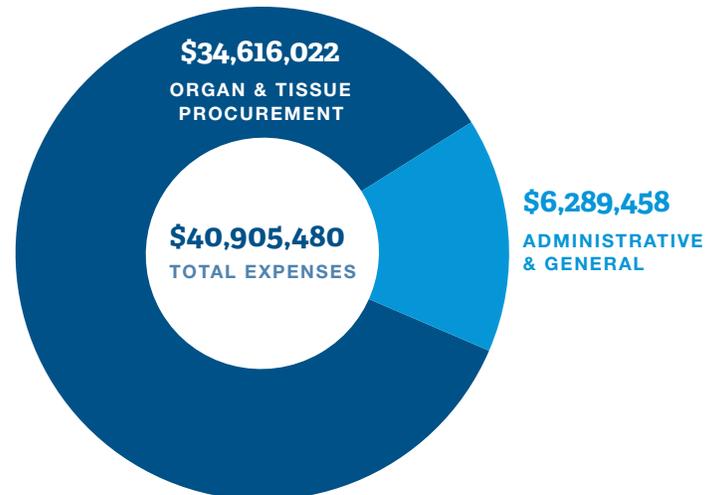
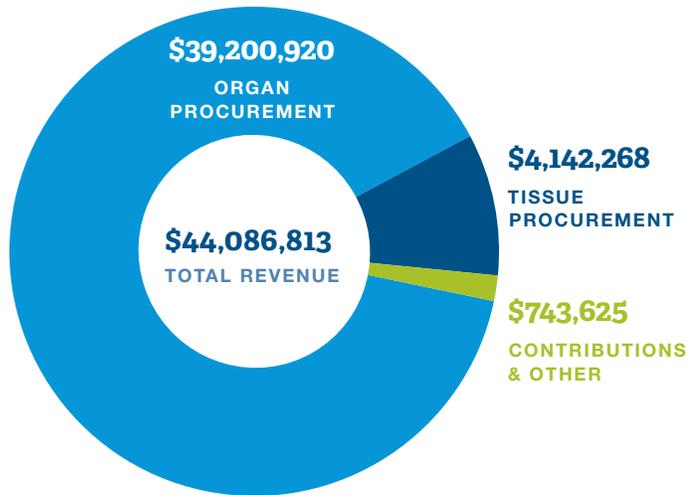
 **62%**  
**Tissue Authorization Rate**

# 2019 Financial Report

## Financial Position

DECEMBER 31, 2019

Assets:	\$ 28,929,466
Liabilities:	\$ 6,996,297
Net Assets:	\$ 21,933,169



## Paula Williams

IDAHO ORGAN, EYE  
AND TISSUE DONOR  
Kootenai Health



Paula Williams was a strong and independent woman, who loved spending time with family, working in her yard, and going to country music concerts. She took pride in doing her best job on any task given to her. One night after a dinner out with her husband, Paula went into cardiac arrest. She was transported to Kootenai Health in Coeur d'Alene, where she died. However, Paula's

advanced decision to be a donor meant that other people would receive the gift of life. She donated both of her kidneys, her liver, corneas, and tissue.

## Bobby McLaughlin

TISSUE RECIPIENT &  
LIVING KIDNEY DONOR

Bobby McLaughlin was always active and adventurous; so when he endured a serious bike accident in 2016, he worried about the impact it might have on his life. Though his injuries from the event were mostly minor, severe trauma to his wrist would require surgery. Surgeons used donated bone and tissue to reconstruct Bobby's wrist.

When he learned of the gifts from his generous donor, Bobby immediately wrote to the family of his donor and began researching the impact of organ and tissue donation. He realized his accident would impact his life forever, just not in the way he expected. "I'm so grateful for that fateful crash. It brought me to one of the best decisions of my life, that of donating a kidney." Bobby became a non-directed donor, meaning he didn't know his



recipient, but was giving to anyone in need with whom he was a match. The donation chain he started has resulted in three people receiving a kidney, with another in line to receive one in early 2020.

## Continuing to Invest in our Employees

# ACES Program

In 2019, LifeCenter implemented a three-step resiliency program, the Algorithm for Critical Event Support (ACES), to provide real-time support to our staff following high-stress events. The program works to decrease the impact of secondary and tertiary trauma sustained following difficult experiences surrounding organ and tissue donation. The ACES program includes three elements: Peer Support Team; Critical Event Group Defusing; and Post-Event Resiliency Coaching.



## 2019 Values Award

Each year we present our Values Award to a staff member who goes above and beyond in exemplifying our core values. Employees are nominated by their peers and selected by the leadership team.

### Nettie Jensen

#### DONATION & FAMILY ADVOCATE

Before joining LifeCenter Northwest, Nettie Jensen worked in the Pediatric ICU at Sacred Heart Medical Center. In this role she interacted in LifeCenter Northwest staff frequently and was determined to join our lifesaving mission as an employee. Four years ago, she was hired as a Hospital Development Program Manager in Spokane and served hospitals throughout Eastern Washington and North Idaho.

As she was always drawn to supporting families, she transitioned to the role of Donation and Family Advocate to help support families during the donation process. She approaches all interactions with family and hospital staff with such authenticity that leaves everyone seeing her genuine desire to help and to be of service.

In addition to providing care for donor families, she also goes the extra mile to check in and support her coworkers and colleagues. Nettie has facilitated trainings to help hospital staff cope with death and dying, works with staff on how to best interact with children in grief, and can often be found delivering cookies to nurse stations or knitting presents for her coworkers.



Thank you Nettie, for serving our mission, our people, and our community.

# Honoring our donors and donor families



Washington Governor with an organ donor family



Sending a family to the Rose Parade each year



Memory wall at one of our annual Donation Celebration events

## Cassandra Harris

**MONTANA ORGAN DONOR**  
**Kalispell Regional Medical Center**

Cassandra was only 24 when her life tragically ended, leaving her family heartbroken and a young boy without a mother. But by registering in advance to be an organ donor, Cassandra left behind a chance for a new and better life for others waiting for an organ transplant — and her gift went a long way. Through her generosity, she was able to save the lives of five individuals by donating both her kidneys, liver, lungs, and her heart. Cassandra was honored by Montana Gov. Steve Bullock with the Governor's Gift of Life Award. Her name is forever remembered on a tree of life and will never be forgotten by the five families whose lives she changed.



# 2019 LifeSaver Winners

At LifeCenter Northwest, collaborating with local hospitals, medical centers, and medical professionals is an essential part of fulfilling our mission. The LifeSaver Award was established to honor those who demonstrate a commitment to improving donation outcomes and culture.

## JANUARY

### Dick Brown

FERGUS COUNTY CORONER, LEWISTOWN, MT

## FEBRUARY

### Emergency Department

SUMMIT PACIFIC MEDICAL CENTER, ELMA, WA

## MARCH

### Wade Wagoner, RN

BENEFIS HEALTH SYSTEM, GREAT FALLS, MT

## APRIL

### Kim Revels, RN

ALASKA REGIONAL HOSPITAL, ANCHORAGE AK

## MAY

### Ann-Marie Grant, RN

MULTICARE TACOMA GENERAL HOSPITAL, TACOMA, WA

## JUNE

### Eric Stanley, EMT

OLYMPIC AMBULANCE, BREMERTON, WA

## JULY

### Major Brian Alexander

MADIGAN ARMY MEDICAL CENTER,  
JOINT BASE LEWIS-MCCHORD, WA

## AUGUST

### Shari Peach, MD

PROVIDENCE ST. PATRICK HOSPITAL, MISSOULA, MT

## SEPTEMBER

### ICU Team

ASTRIA REGIONAL MEDICAL CENTER, YAKIMA, WA

## OCTOBER

### Melanie Cooper-Flaigle, MD

PROVIDENCE SACRED HEART MEDICAL CENTER, SPOKANE, WA

## NOVEMBER

### Christopher Carroll, MD

PROVIDENCE ALASKA MEDICAL CENTER, ANCHORAGE, AK

## DECEMBER

### Danielle O'Toole, RN

MULTICARE TACOMA GENERAL HOSPITAL, TACOMA, WA



# 2019 Hospital Awards

Every year, LifeCenter Northwest celebrates our hospital and community partners by recognizing their outstanding efforts that contributed to successful donation programs in the previous calendar year.

The **Donation Excellence Award** is presented to one hospital in our service area that has demonstrated impressive outcomes, strong and effective processes, and unwavering dedication to improving the lives of both donor families and transplant recipients. This year we honor:



**Providence Alaska Medical Center (PAMC), in Anchorage, Alaska**, displayed a superb level of dedication and support of the organ donation process in 2019. The hospital produced exceptional increases in key metrics and improved outcomes for donor families and transplant recipients. From the nursing staff to physician groups and leadership, these outcomes were fueled by support and engagement at all levels. In 2019, the generosity of 25 organ donors saved the lives of 63 people, a record high for the hospital. This success is due to in part to a supportive donation council and a focus by unit leaders and donation champions on building a culture that prioritizes donation. Additionally, PAMC goes above and beyond to honor donors in a number of ways including a donation honor wall, unit-based honor walks, National Donate Life month activities, and flag raisings, just to name a few. The partnership and collaboration between LifeCenter Northwest and PAMC has strengthened year after year. The lives saved in 2019 is a testament to the hard work and commitment of the PAMC staff.

## Donation Champion Award

### **Danielle O'Toole, RN**

**MULTICARE TACOMA GENERAL HOSPITAL, TACOMA, WA**

The Donation Champion Award is chosen from a pool of 2019 LifeSaver Award winners and is presented to one individual who demonstrates a commitment to improving donation outcomes and culture in their hospital through their actions, time, and energy.

As an ICU charge nurse, Danielle O'Toole embodies the positive donation culture LifeCenter strives for in each of our hospitals. During a shift, she heard an announcement that a major trauma patient was being admitted to the Emergency Department and was coding. She knew that in order for organ donation to be an option for the family, certain life-saving measures would need to be applied and a referral call would need to be made.

While Danielle does not work in the ED, as a seasoned nurse, she knows how stressful admitting a major trauma can be. She consulted with her ICU Director to determine the best way to ensure that the referral would be made while the hospital worked to stabilize the patient and hopefully save their life. Danielle rushed to the ED and made the referral call herself. Danielle was instrumental in making sure donation was

top of mind should the injuries prove unsurvivable. Because of Danielle's swift thinking and fast action, the referral was made in a timely manner. The ED was able to consult with LifeCenter to stabilize the patient, who was a registered donor. The patient went on to be admitted to the ICU and because of her thoughtful action, the patient was able to save lives through organ donation.



## Excellence in Community Partnership Award

### Jeff Wallis

**KITSAP COUNTY CORONER, BREMERTON, WA**

The Excellence in Community Partnership Award is presented to one organization or individual in our service area who has demonstrated unwavering dedication to collaborating with LifeCenter Northwest to improve the lives of those in our community.

New to his elected office, Jeff Wallis is already making positive changes for donation. An advocate of donation, Jeff believes that recovery and law enforcement investigations can work hand-in-hand. In an instance where objections were raised on an ongoing investigation, Jeff collaborated with pathologists, law enforcement, and LifeCenter's Medical Director to ensure an organ and tissue donor's wishes could be carried out. He sent investigators in to take needed photos and had investigators and detectives watch the recovery process to ensure there were no negative impacts on law enforcement's ability to prosecute a case. His leadership has helped build a new-found respect for donation by law enforcement officers. His ardent support for donation within the community will continue to help save lives.

## Donation Innovation Award

### St. Vincent Healthcare

**BILLINGS, MT**

The Donation Innovation Award is presented to one hospital that has demonstrated a commitment to careful evaluation of their organ donation processes and has taken specific steps to improve outcomes.

St. Vincent Healthcare has made great strides to improve its donation culture and find innovative ways to honor and support donor families. Some examples include the creation of a butterfly art project to honor pediatric donors, offering donor families a recording of their loved one's heartbeat set to music, and implementing a process for acknowledging when life support is being withdrawn so passersby respect the magnitude of what is taking place on the unit. The hospital also developed a wall of heroes in the main lobby that features portraits and stories of past donors. A hospital's donation culture often has a direct impact on the donation metrics. Over the past year, St. Vincent's has seen improvement in both their conversion and collaborative request rate, as well as a continued increase in their timely referral rate. The hospital's dedication to a strong donation culture and supporting families experiencing donation likely contributed to their increase in positive donation outcomes.

## Excellence in Improvement Award

### MultiCare Deaconess Hospital

**SPOKANE, WA**

Organ donation is a complex and heavily regulated process, and it's difficult to excel in every area. We are humbled by our hospital partners' continuous effort towards process improvement. This award honors a hospital that made significant gains in compliance metrics in the last year.

Since being purchased by the MultiCare Health System, the donation culture at Deaconess has shifted. They began implementing "timeouts" for vented patients prior to any end-of-life decisions to ensure they are presenting the opportunity for donation. LifeCenter Northwest staff have been asked to attend meetings and trainings to provide continued education and resources to staff. The new leadership at Deaconess is incredibly supportive of donation and is working to update donation-related policies and procedures. In 2019, Deaconess started organizing Honor Walks and has seen tremendous staff turnout. Additionally, they change the exterior lights that shine on their building to green and blue, for 24 hours following a donation and for Donate Life Month's Blue & Green day. In the time since these efforts have been implemented, the hospital has seen an improvement in donation outcomes. Their overall conversion rate increased from 67 percent to 83 percent; the timely vented referral rate increased by 6 percentage points; the collaborative request rate rose from 11 percent to 86 percent; and the number of organs transplanted per donor increased from 3.0 to 4.6.



Our Surgical Recovery Manager demonstrates a kidney pump with hospital clinicians during a Donation Leaders training.

## Donation Referral Achievement Award

Timely referrals have a significant impact on donation outcomes. One of the most important steps in donation is recognizing that a patient has met referral criteria and making the referral call in a timely manner. Achieving and maintaining a high timely referral rate is incredibly challenging and requires a strong commitment. This award is presented to the following for reaching or exceeding a referral rate of 90 percent for organ donation and 95 percent for tissue donation.

### Organ Donation

**Benefis Health System**  
**Billings Clinic**  
**Bozeman Health**  
**Capital Medical Center**  
**Confluence Health Central Washington Hospital**  
**Harrison Medical Center**  
**Kadlec Regional Medical Center**  
**MultiCare Mary Bridge Children's Hospital**  
**Providence St. Patrick Hospital**  
**St. Clare Hospital**  
**St. James Healthcare**  
**St. Joseph Medical Center**  
**St. Peter's Health**  
**St. Vincent Healthcare**  
**Virginia Mason Medical Center**

### Tissue Donation

**Benefis Health System**  
**Benefis Teton Medical Center**  
**Brendan House**  
**Central Montana Medical Center**  
**Clark Fork Valley Hospital**  
**Dahl Memorial Hospital**  
**Fort Belknap Hospital**  
**Franciscan Hospice House**  
**Gritman Medical Center**  
**Kootenai Health**  
**Livingston Healthcare**  
**Marias Medical Center**  
**Montana State Hospital**  
**North Valley Hospital**  
**Northeast Montana Health Services - Trinity**  
**Northern Rockies Medical Center**

**Pioneer Medical Center**  
**Pondera Medical Center**  
**Providence Sacred Heart Medical Center & Children's Hospital**  
**Providence St. Joseph's Hospital**  
**Pullman Regional Hospital**  
**Rosebud Health Care Center**  
**Ruby Valley Hospital**  
**St. Anthony Hospital**  
**St. Peter's Health**  
**Swedish Medical Center, Mill Creek**  
**The HealthCenter**  
**VA Montana Health Care System**

## Organ Donation Achievement Award

Hospitals with high donation rates often excel at recognizing donation referral criteria and making timely calls, maintaining the opportunity for donation, and collaborating with LifeCenter Northwest for planned donation discussions. Achieving a high donation rate requires a sustained commitment to ensuring every donation opportunity is realized.

Hospitals with a two year average of three potential donors per year receive this award for reaching or exceeding a 65% donation rate:

**Alaska Regional Hospital**  
**EvergreenHealth Medical Center**  
**Harrison Medical Center**  
**Kootenai Health**  
**MultiCare Deaconess Hospital**  
**MultiCare Good Samaritan Hospital**  
**Overlake Medical Center & Clinics**  
**Providence Alaska Medical Center**  
**Providence Sacred Heart Medical Center & Children's Hospital**  
**Providence St. Peter Hospital**  
**St. Vincent Healthcare**  
**Valley Medical Center**

Hospitals with a two year average of less than three potential donors per year receive this award for reaching or exceeding a 75% donation rate:

**Central Peninsula Hospital**  
**Fairbanks Memorial Hospital**  
**Mason General Hospital & Family of Clinics**  
**Mat-Su Regional Medical Center**  
**Skagit Valley Hospital**  
**St. Clare Hospital**  
**Trios Health Southridge**

## Tissue Donation Achievement Award

Many factors impact tissue donation, including timely referrals, logistics, community education, and outreach. Hospital staff play an integral part in the process, and the average U.S. donation rate is around 50 percent. This award is presented to the following for reaching or exceeding 60 percent:

**Cabinet Peaks Medical Center**  
**Franciscan Hospice House**  
**MultiCare Covington Medical Center**  
**MultiCare Tacoma General Hospital**  
**PeaceHealth Whatcom Hospice House**  
**St. Clare Hospital**  
**St. Elizabeth Hospital**  
**St. James Healthcare**  
**UW Medical Center - Montlake**

# Collaboration Achievement Award

Organ donation cannot happen without the collaboration and teamwork between hospital and LifeCenter Northwest staff. One of the most important areas for collaboration is at the time of family conversation regarding donation. This award honors our hospital partners that excel in the area of planning a collaborative family conversation with LifeCenter Northwest.

This award is presented to the following for reaching or exceeding a 90 percent collaborative request rate:

**Alaska Native Medical Center**  
**Astria Regional Medical Center**  
**Benefis Health System**  
**Bozeman Health**  
**Cabinet Peaks Medical Center**  
**Central Peninsula Hospital**  
**Community Medical Center**  
**Confluence Health Central Washington Hospital**  
**EvergreenHealth Medical Center**

**Harrison Medical Center**  
**Kadlec Regional Medical Center**  
**Kalispell Regional Medical Center**  
**Mat-Su Regional Medical Center**  
**MultiCare Auburn Medical Center**  
**MultiCare Good Samaritan Hospital**  
**MultiCare Mary Bridge Children's Hospital**  
**MultiCare Tacoma General Hospital**  
**MultiCare Valley Hospital**  
**Olympic Medical Center**  
**Providence Regional Medical Center Everett**  
**Providence St. Patrick Hospital**

**Seattle Children's Hospital**  
**Skagit Valley Hospital**  
**St. Anthony Hospital**  
**St. Clare Hospital**  
**St. Francis Hospital**  
**St. Joseph Medical Center**  
**St. Joseph Regional Medical Center**  
**St. Peter's Health**  
**St. Vincent Healthcare**  
**Swedish Medical Center, First Hill**  
**VA Puget Sound Health Care System**  
**Valley Medical Center**  
**Virginia Mason Memorial**

## Gregg Sutton

WASHINGTON ORGAN AND TISSUE DONOR

Providence Sacred Heart Medical Center

Gregg was an avid lover of music from an early age, playing guitar and drums, and enjoyed spending time outdoors, particularly fishing and hiking. Sadly, Gregg's life ended too soon when he was involved in a motorcycle accident. Though he was transported to Providence Sacred Heart in Spokane, he later died from his injuries. A registered donor, he was able to save the lives of four people through his gift of both kidneys, his liver and his heart. He also aided in the healing of countless others through his gift of tissue.

**"My heart overflows with gratitude for LifeCenter. From preparation for donation to the follow-up care, I have known that my son was honored as a hero. It has helped tremendously in the healing process to focus on the other lives he saved, to know he helped so many."**

— Janet Anderson, Donor Family





[www.lcnw.org](http://www.lcnw.org)

**MAIN** 877-275-5269  
425-201-6563

**FAX** 425-688-7641

## 2019 Board of Directors

### Governing Board Members

**Jim Young** CHAIR

Community Volunteer, Issaquah, WA

**Sarah Tallon** VICE CHAIR/TREASURER

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