CMS defines regulations for hospitals relating to donation best practices. All hospitals that receive Medicare reimbursement are to identify and refer all deaths and imminent deaths to the Donor Referral Line (888-543-3287).

Key points:
Hospitals are to:

- Notify the designated Donor Referral Line (888-543-3287) of all individuals whose death is imminent or who have died.
  - The clinical triggers for **Imminent death** are defined as a ventilator dependent patient with a devastating injury or illness with either a loss of $\leq 3$ brainstem reflexes or discussion about withdrawal of support.
- Ensure the family of each potential donor is informed of their options to donate by a donation agency coordinator or trained designated requestor.
- Continue to apply discretion and sensitivity with respect to circumstances, views and beliefs of the families of potential donors.
- Have an agreement with the designated organ procurement organization and at least one tissue and eye bank.
- Maintain a cooperative working relationship with the donation agencies for:
  - Education of staff on donation issues
  - Review of death records to improve identification of potential donors
  - Maintaining potential donors

Does this mean every family will be approached with the option of donation?
Not necessarily, all referral calls are to be placed to the Donor Referral Line (888-543-3287) **PRIOR** to a donation conversation to evaluate medical suitability. This process insures families will only be offered the appropriate options. If the patient is unable to donate, there is no need to broach the subject of donation with the next-of-kin. If donation is an option, the donation agency will facilitate a planned donation conversation with the family. The referral call and outcome must be documented in the patient chart.

Does this mean all patient deaths must be reported to the Donor Referral Line, despite age?
Yes. All deaths and imminent deaths must be referred to the Donor Referral Line (888-543-3287) despite age and medical/social history. Calls are to be placed on all ventilated patients **PRIOR** to withdrawal of support to preserve the option of organ donation.

For questions about COP
Call toll free 1.877.275.5269 or visit www.lcnw.org/medical